

HOW TO FIND THE RIGHT BODY SHOP OR MECHANIC

*Questions to ask
before repairing your car:*

Certification, Licenses & Insurance

	YES	NO
• Are you certified? What certifications do you have? (ASE, I-Car)	<input type="radio"/>	<input type="radio"/>
• Is my car covered against damage while at your facility?	<input type="radio"/>	<input type="radio"/>
• Do you have business insurance?	<input type="radio"/>	<input type="radio"/>
• Do you have a business license?	<input type="radio"/>	<input type="radio"/>
• Do you have reviews and/or a BBB Rating?	<input type="radio"/>	<input type="radio"/>

Repair

• Will you tell me my repair options and explain each?	<input type="radio"/>	<input type="radio"/>
• Will you tell me which repairs are essential & which are recommended?	<input type="radio"/>	<input type="radio"/>
• Can you show me the problem?	<input type="radio"/>	<input type="radio"/>
• Can you tell me how long the repairs will take?	<input type="radio"/>	<input type="radio"/>
• Can I have my old parts?	<input type="radio"/>	<input type="radio"/>
• Do you warranty your work?	<input type="radio"/>	<input type="radio"/>
• Do you offer loaner cars?	<input type="radio"/>	<input type="radio"/>
• Can my car be returned to pre-damage condition?	<input type="radio"/>	<input type="radio"/>

Payment

• Will you tell me the cost of diagnosis / estimate in advance?	<input type="radio"/>	<input type="radio"/>
• Do you charge storage fees? What is the policy?	<input type="radio"/>	<input type="radio"/>
• Will you give me a written estimate?	<input type="radio"/>	<input type="radio"/>
• Will you give me an itemized bill?	<input type="radio"/>	<input type="radio"/>
• Will give me your payment policy in writing?	<input type="radio"/>	<input type="radio"/>

DAMAGEDCARS.COM
We buy cars in less-than-perfect condition.